

Having Trouble Renewing Your Registration Online?

Is your vehicle a lease?

Be sure to enter the information of the leasing company as the Registrant Information. You can find this information on your current registration.

Is your plate listed as anything other than Passenger in the plate type section of your current registration?

You must change the plate type by clicking the down arrow to the far right of the plate number and scroll down to the plate type listed on your current registration.

Have you upgraded your Drivers License or Identification Card to a Real ID since the last time you renewed your registration?

You must enter your name in the Registrant Information section as it appears on your Real ID instead of how it is written on your current registration.

General Tips:

Do not enter a dash or a space between portions of the plate number.

Do not use a period after a middle initial, suffix, or abbreviation.

Use abbreviations in the street address – i.e. Rd, St, Ave, Blvd – not the full word.

Be sure to spell out the full city name – i.e. North Providence instead of N Providence.

Enter only the first five digits of the zip code.